



Victim Support (Wandsworth, Sutton  
and Merton )

Find the strength

## What is Victim Support?

- Victim Support is an independent national charity for victims and witnesses of crime across England and Wales
- Established for over 40 years, with a direct and ongoing relationship with MOPAC, Victim Support understands the issues and challenges that victims and witnesses face and campaigns for their right to be at the heart of the criminal justice system at the highest level of government

## What does Victim Support do?

- Victim Support gives information, emotional support and practical help to people, regardless of whether or not the crime has been reported to the police or when the crime happened.
- Our services are free and confidential and every year we contact over 1.5 million people and support nearly 280,000 witnesses through trials.

## Effects of crime and support

- The ripple effect of crime can be devastating, and victims, witnesses, their friends and family often face many issues and challenges in the following days, weeks, months and even years.
- Crime is complex – many people can be affected by one incident, and the impact varies from person to person. It can also be devastating, not just for the victim but their family and the wider community.
- Our highly-trained staff and volunteers try to help and empower those affected by crime to find the strength to rebuild their sometimes shattered lives.

# Victim Care Unit

- 8am-8pm Mon- Fri, 9am to 1pm on Saturdays and 3pm to 7pm on Sundays
- VCU receives the referrals from the police and they try to contact each victim (including victims of Hate Crime) to assess their needs. This needs assessment includes emotional and practical help and also includes assessing the needs for the following services that we may be able to assist with:

Security locks

Financial assistance

Crime prevention

Removals

Childcare

CICA

Window and door repairs

Personal alarms

Transport/taxis

Cleaning

Advocacy

Witness service

# What is hate crime?

A hate crime is an incident which is a criminal offence, which is perceived by the victim or any other person as being motivated by prejudice or hate.

All hate crime is important. No Hate crime is too minor not to be taken seriously. Anyone can be the victim of a hate crime. We all have a racial identity, a sexual orientation, and have beliefs of some kind. Any one of us could be targeted because of some aspect of our identity.

A hate crime may be based upon the victim's ;

- Disability
- Race
- Religion or belief
- Sexual orientation
- Gender Identity.

## Contact Information

- **Victim Supportline 08 08 16 89 111**
- **Victim Support – London Region 0207 801 1777**
- **Victim Support (Wandsworth, Merton and Sutton)**

Victim Support  
Falcon Road Office  
Clapham Junction  
London  
SW11 2PH

Opening Times: Mon-Fri 9am-5pm

Email : [SW.London@victimsupport.org.uk](mailto:SW.London@victimsupport.org.uk)

Website: [www.victimsupport.org.uk](http://www.victimsupport.org.uk)



# victim support

find the strength

**THE END**

